Update on the Situation RE: escalatedconcerns@scotiabank.com

From Thesulfurgod@protonmail.com

To plaintes-complaints@priv.gc.ca

Date Thursday, December 25th, 2025 at 5:21 PM

Privacy Commissioner,

I am writing to inform you that Amelia at Escalated Concerns at Scotiabank has kindly provided some of the information I requested. I now have my bank records, going back a long time, which should be very helpful in my HRTO case

One issue, the matter of the reason for the closure of my Scotiabank account, and the associated internal notes and memos detailing the reason for the closure, remain outstanding.

I have asked Amelia to inform me for the reason regarding the closure, and renewed my request for the internal notes and memos on the matter. So my complaint is mostly addressed, but not closed, the one outstanding issue remains to be resolved.

I will give her some time to reply, and keep you updated on the situation.

Thank you.

Regards,
Brendan Rose
Applicant (self-represented)
File 2025-64274-I
437-432-9165
thesulfurgod@protonmail.com

Sent with Proton Mail secure email.

289.13 KB 1 file attached

REPLY TO AMELIA AT SCOTIABANK - REQUEST FOR INFORMATION ON ACCOUNT CLOSURE.pdf 289.13 KB